



Emma Tunnard Mediation
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Emma Tunnard is a mediator specialising in civil, commercial and workplace disputes. She brings a flexible, thoughtful and calm approach, helping parties identify common ground and reach clear, practical resolutions.

Professional Background

Emma is a CEDR-accredited mediator working in civil, commercial and workplace disputes across the UK.

Having qualified as a criminal defence solicitor, this has shaped the way Emma works as a mediator. It has developed her ability to approach sensitive situations with empathy, while remaining adaptable to the needs and perspectives of parties involved in mediation.

Emma has a particular interest in helping individuals and businesses to navigate disputes constructively and helps parties reach outcomes that are clear and workable.

In her practice, Emma has mediated cases involving individuals and groups in civil matters, family commercial disputes and disputes between teams or individuals within the workplace.

Alongside her professional work, Emma is actively involved in her local community. She serves on the board of directors of two Scottish charities and chairs an appeals' panel for the local education

authority. Emma also volunteers as a community mediator and helps local primary schools adopt peer mediation schemes, reflecting her commitment to supporting individuals at all levels.

Mediation Style

Emma adopts a calm, considered and empathetic approach to mediation and is experienced in working with individuals and businesses. A core part of the mediation process is the preparation that is done leading up to a mediation. Emma takes the necessary time with parties to understand what is at the heart of the dispute, where there may be common ground and what a workable outcome may look like. With a strong emphasis on sensitivity and understanding, she tailors her style to reflect the individual needs in any situation. Where additional support is required, Emma ensures the process remains inclusive, respectful and accessible to all involved.

Experience

Civil

- Private Client/Inheritance – Dispute between two family members where Scottish intestacy rules applied.
- Personal Injury - Court ordered mediation relating to a small claim court action over damages following a road traffic accident.

Commercial

- Healthcare sector - Dispute between two members of a family business.
- Commercial Contract - Dispute over a partnership agreement involving two business partners.

Workplace

- Charity Sector - Conflict between a small team of co-workers within an organisation.
- Healthcare Sector – Dispute between senior management (CEO) and an employee.

Family

- Two years' lead and co-mediation experience, mediating disputes involving separating/divorcing couples in Scotland.

Qualifications

- 2003: LLB. Lancaster University
- 2008: Admitted as a Solicitor for England & Wales (now non-practising)
- 2024: Accredited Family Mediator (Relationships Scotland)
- 2025: CEDR-Accredited Civil and Commercial Mediator
- 2025: CEDR-Accredited Workplace Mediator

Memberships

- The Law Society (England & Wales)
- Civil Mediation Council – Registered Member
- Scottish Mediation – Registered Member
- Society of Mediators – Registered Member